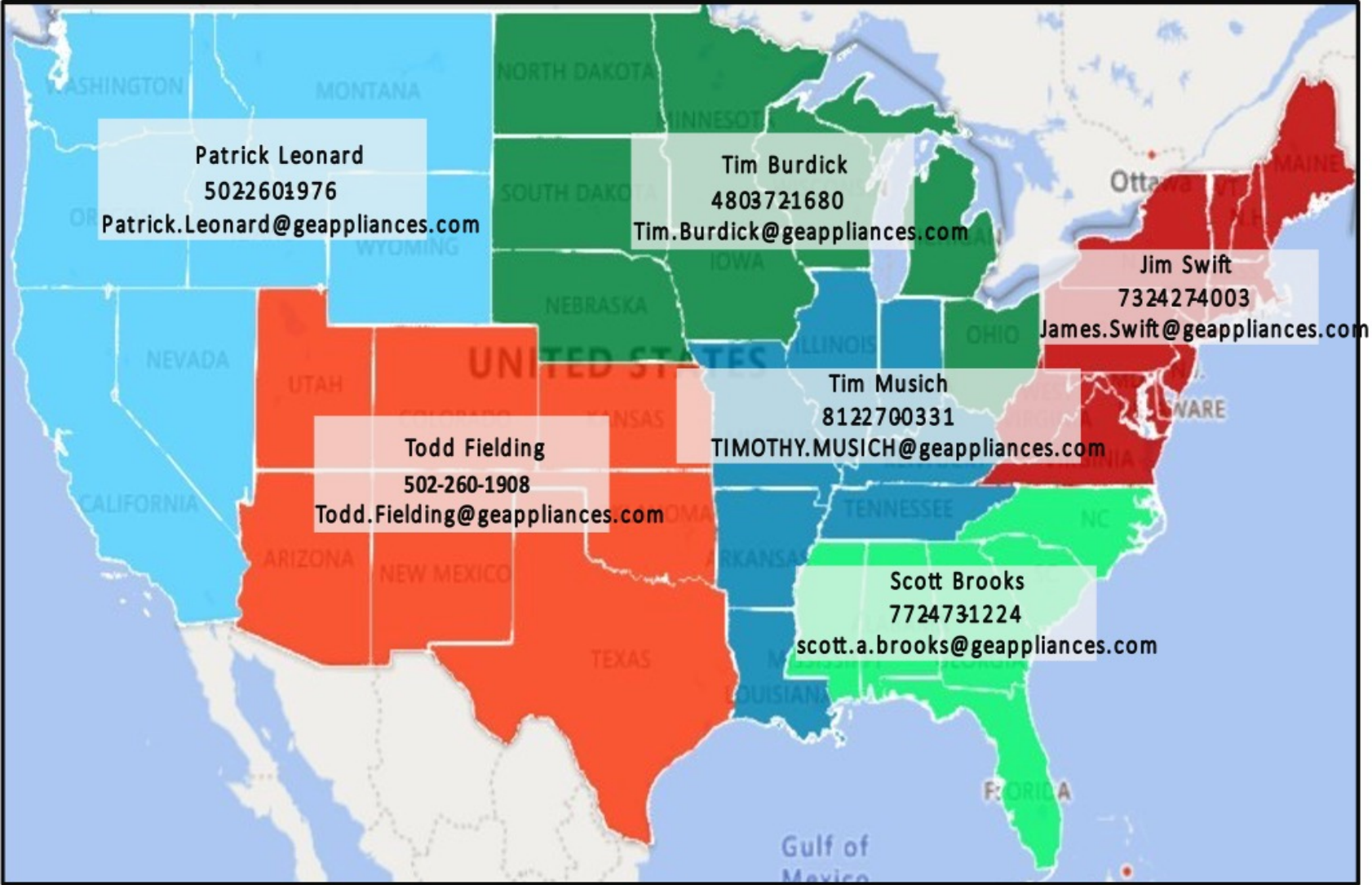


GE Appliances: Field Service Manager Team – Technical Training/Field Issues/Rates/Coverage



GE Appliance Support Contact List

Service Support Team - Account Payable/Credit Issues

1-888-237-4070

Warranty Claims Support - Claims Reconciliation

1-800-206-1069

Territory Support Territoryspecialistsupport@geappliances.com

*Task Force- [@Appliances CCTaskForce](#) Laura Carr-Ashlynn Thomas

Territory Representatives-

1-800-972-3202

North Region

GE Appliance - Field Service Manager

~ Tim Burdick	(See Map)	1-480-372-1680
~ Patrick Leonard	(See Map)	1-502-260-1976
~ Jim Swift	(See Map)	1-732-427-4003

Territory Support

- o AUBRA BATES, ANDREA POOLE – NATIONAL TERRITORY REPS
- o TASK FORCE- NATHAN S., LAURA CARR, ASHLYNN THOMAS
- o JEAN KERKOVE- (WV, VA, VT, DE, PA, MD, DC,)
- o REGINA SCOTT- (NH, MA, CT, RI, ME, NY, NJ)
- o DIONNE WOOTEN (OR, NV, CA, HI, AK, ID, WA, MT, WY, GU)

South Region

GE Appliance - Field Service Manager

~ Scott Brooks	(See Map)	1-772-473-1224
~ Tim Musich	(See Map)	1-812-270-0331
~ Todd Fielding	(See Map)	1-502-260-1908

Territory Support

- o ANGELA RODGERS (MS, GA, FL, NC, SC, ,AL)
- o ANGELA SHOTWELL (ND, SD, NE, MN, IA, IL, OH, WI)
- o PAULA COX- (IN, IL, TN, KY, LA, MO, AR
- o KATELYN RICHEY- (UT, CO, NM, AZ, OK, KS, TX

Escalations:

1. Claims/Service Support Team Lead	Kimberly.moss@geappliances.com
2. Territory Rep. Team Lead	Shenika.Middleton2@geappliances.com
3. Support Team Director	Lyn.Cassius@geappliances.com
4. GEA National Service Director	Tracey.janey@geappliances.com